



WARRANTY PROCEDURE

IN THE EVENT A FAILURE OCCURS WITHIN THE WARRANTY PERIOD:

1. **CALL A.C.T. FOR AUTHORIZATION PRIOR TO PERFORMING REPAIRS, TOLL FREE AT 877-228-4247.**
 - A. PROVIDE A.C.T. UNIT SERIAL NUMBER TO VERIFY WARRANTY
 - B. DETERMINE SERVICE CENTER
 - C. SERVICE CENTER TO COMMUNICATE REPAIR PROCEDURE AND AGREE ON COST

2. **REPAIR**
 - A. PERFORM REPAIR ACCORDING TO A.C.T. INSTRUCTIONS
 - B. REPLACEMENT PARTS MUST BE PROVIDED BY A.C.T. UNLESS OTHER PREAUTHORIZED BY A.C.T.

3. **A.C.T. WILL COMPLETE WARRANTY CLAIM FORM AND SEND TO REPAIR FACILITY TO INCLUDE:**
 - A. SERVICE CENTER NAME
 - B. CUSTOMER NAME
 - C. UNIT SERIAL NUMBER
 - D. COMPLETE DESCRIPTION OF FAILURE AND REPAIR
 - E. SIGNATURE
 - F. TOTAL COST

4. **SUBMIT COMPLETED WARRANTY CLAIM FORM TO A.C.T. WITH LABOR INVOICE MATCHING AGREED TOTAL COST WITHIN 30 DAYS OF FAILURE**

5. **DEPENDING ON THE NATURE OF THE FAILURE, A.C.T. MAY REQUIRE THE FAILED PART(S) TO BE RETURNED TO A.C.T. FOR EVALUATION**

PLEASE RETURN FAILED PARTS ACCORDING TO A.C.T. INSTRUCTIONS WITHIN 90 DAYS

WARRANTY CLAIMS WILL NOT BE PAID UNTIL DEFECTIVE PARTS ARE RETURNED AND EVALUATED